

## CLIENT/PAYER SATISFACTION SURVEY

Thank you for completing this survey. This survey will be used to learn about your satisfaction with Prism Health North Texas Pharmacy. All information will be anonymous. If you have questions about this survey, please contact Danielle Pierce at 614-340-6757.

Please select the Prism Health North Texas Pharmacy that you do business with:

☐ Dallas (South Dallas) – 4907 Spring Ave, Suite 101, Dallas, TX 75210

Please circle your selection for each statement.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not Applicable
	5	4	3	2	1	N/A
The pharmacy representatives are well trained.	5	4	3	2	1	N/A
Prism Health North Texas Pharmacy staff has fully addressed any questions or concerns from our company.	5	4	3	2	1	N/A
Prism Health North Texas Pharmacy maintains patient and client confidentiality.	5	4	3	2	1	N/A
Prism Health North Texas Pharmacy provides services or communication to our company in a timely manner.	5	4	3	2	1	N/A
Prism Health North Texas Pharmacy strives to provide amicable business resolutions.	5	4	3	2	1	N/A
Prism Health North Texas Pharmacy has met or exceeded expectations in our line of business.	5	4	3	2	1	N/A
Doing business with Prism Health North Texas Pharmacy is a benefit to our company.	5	4	3	2	1	N/A
I would recommend doing business with Prism Health North Texas Pharmacy to other companies.	5	4	3	2	1	N/A